

## DEVELOPMENT OF THE SYSTEM OF SOCIAL SERVICES PROVIDED TO THE POPULATION

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### Abstract

This article covers issues such as conducting effective social policy in social protection of the population, directions of development of the system of social services provided to the population, priority directions of social protection of the population, conducting work at the neighborhood level to ensure the social protection of the population.

**Keywords:** Social protection, social policy, social services, population social protection strategy, population groups, women in need, youth and persons with disabilities.

### Introduction

In world practice, countries with the status of a social state are economically highly developed. The management system of the state is socially oriented, the civil society is formed in all aspects, the experience of implementing various social programs by the state is systematized. At the same time, these countries assume a lot of social responsibilities towards their citizens, to ensure decent living conditions for every citizen, to create equal conditions for living.

In recent years, comprehensive reforms in this regard are being implemented in our country. The National Social Protection Agency was established in order to introduce a completely new management system based on advanced international standards in the social protection system of the population. Expanding the scope and types of social services provided by the state to citizens, ensuring the socialization of the population in need of assistance by increasing the efficiency and addressability of the system, and solving the issues of expanding the coverage of the population with social insurance mechanisms were determined as the priority tasks of the Agency.

"In the new development strategy of Uzbekistan for the period of 2022-2026, within



the framework of the tasks set for the social protection policy aimed at honoring human dignity, the needy population will be fully covered with social benefits and material assistance until 2026. on the implementation of the unified state policy in the field of social protection, to provide free legal aid to citizens in need of social protection in criminal cases as well as in civil and administrative cases at the expense of the state, to increase the level of providing the needy part of the population with modern prosthetic-orthopedic products and rehabilitation tools to 60%, to cover at least 85% of all needy population with social assistance programs that meet the criteria for social benefits. Specific measures have been defined, such as providing direct state social assistance to families and population groups in need of social protection, as well as to citizens who are temporarily in difficult circumstances.<sup>1</sup>

Since social protection is one of the important and priority directions of the social policy conducted by our state, it is the need of the hour for its legal foundations to fully correspond to this priority. There is no doubt that in today's important political processes taking place in our country, our people are waiting for new plans and programs that will be the basis for progress in this regard. It will also be a solid foundation for raising the development of our country to a new level.

### 1-table Goals for the development of the system of social services provided to the population<sup>2</sup>

№	Development directions of the social services system
1- goal	Development of social services at the neighborhood level. The following measures will be implemented in this direction
2-goal	Strengthening the capacity of social service workers.
3-goal	Defining the list and standards of medical and social services.
4-goal	Alignment of disability definition with international standards.
5-goal	Deinstitutionalization of boarding schools.
6-goal	Step-by-step introduction of the social insurance system and its development based on international standards.
7-goal	Strengthening the social protection of motherhood.
8-goal	Ensuring targeted delivery of social assistance provided by the state to the needy segments of the population, preventing poor families from falling into poverty, and lifting families out of poverty.
9-goal	Simplification of the procedure for assigning social assistance and continuous improvement of criteria.

<sup>1</sup> Decree of the President of the Republic of Uzbekistan dated January 28, 2022 "On the new development strategy of Uzbekistan for 2022-2026" PF-No.

<sup>2</sup> "Strategy for social protection of the population of the Republic of Uzbekistan" of the President of the Republic of Uzbekistan on July 25, 2022. Decree No. PF-175. (Appendix 1).



10-goal	Implementation of support for unemployed persons through investments in human capital.
11-goal	Improving the efficiency of MBFCH* programs.
12-goal	Establishing a system of monitoring MBFCH programs.
13-goal	Ensuring the interdependence of the activities of the bodies responsible for the programs of social protection of the population.
14-goal	Creation of a single database on social protection programs for the population.
15-goal	Designation of the authorized body responsible for the development and maintenance of a unified state policy in the field of social protection.
16-goal:	Improvement of financing of the sphere of social protection.
17-goal:	Successful implementation of the strategy of social protection of the population.

In order to ensure the implementation of the Decree No. PF-6277 dated August 11, 2021 of the President of the Republic of Uzbekistan "On measures to provide material assistance to low-income families and to further expand the scope of combating poverty", as well as to further improve the system of social protection of the population, low-income families " According to the Regulation on the procedure for determining and paying allowances and financial support for children of low-income families through the information system of the Unified Register of Social Protection, the conditions for recognizing the family as low-income and assigning them child allowances and financial assistance, for child allowances and financial assistance the application procedure, the procedures for considering applications for child allowance or financial assistance are determined"<sup>3</sup>.

In the strategy of social protection of the population of the Republic of Uzbekistan, the priority directions and complex measures for the development of the system of social protection of the population until 2030 were determined. The strategy was developed based on the results and recommendations of the "Assessment of the social protection system in Uzbekistan" prepared in 2020 by the International Labor Organization, the World Bank and the United Nations Children's Fund. In accordance with the recommendations of the International Labor Organization No. 202 on the minimum levels of social protection, it envisages the creation of a system that guarantees the minimum level of social protection for all citizens.

Based on these goals, to establish a mechanism for carrying out work at the neighborhood level to ensure the social protection of the population, that is, to establish the provision of social assistance and services on the basis of a

<sup>3</sup> Resolution No. 654 of the Cabinet of Ministers of the Republic of Uzbekistan dated October 21, 2021 "On measures to further improve the system of social protection of the population"





comprehensive approach to bring it out of a difficult life situation based on the general situation of the family, training and retraining of social service workers and development of the system of improving their qualifications, development and approval of standards for the provision of social services that determine the volume, quality and duration of social services provided, the necessary labor and financial resources for their provision, and the establishment of a state body coordinating the tasks and functions of the state related to the social protection of the population within the framework of a single system issue is considered.

